

CDPM DPA Team Feedback to IHSP Refresh Discussion 03-Jun-09

From your perspective, what services or supports would help minimize and/or reduce the early return visits to ER for patients who recently visited the emergency room?

1. Emotional Support: social work at various levels
 - awareness of current services and available resources
2. Best practices/models of care
 - other areas outside diabetes e.g. heart and stroke
3. Consider addressing risk factor that predispose individuals e.g. hypertension, diet, exercise, tobacco reduction/cessation
4. Integrating other chronic diseases over next 3 years – supported by the LHIN
 - amalgamate current services/clinics
5. Address most prevalent issues/pathologies in LHIN based on data
6. Hamilton model – amalgamate under 1 roof
7. Eat well; physical activity
 - link with community programs
 - common messages – MHP
 - common messages that crosses agencies and organizations.
 - brings players together: physical activity and nutrition go together

Innovative Models to consider

- Italy model – physio-trained
- Model that crosses all chronic conditions; connects Healthcare and the community (partnerships); follow with healthcare professionals
- Develop chronic condition pathways (re: Algoma model)
- Nova Scotia – diabetes care model
- Other models in Finland to consider